



VOLUNTEER OPPORTUNITIES

**Take a stand against Medicare Errors,
Fraud and Abuse!**

You can make a difference in the fight for quality healthcare!

The Massachusetts Senior Medicare Patrol (SMP) Program trains volunteers to provide Medicare and Medicaid beneficiaries education and guidance to prevent, detect and report healthcare errors fraud and abuse.

SMP Counselors

Provide one-on-one counseling and guidance to healthcare consumers, respond to, and refer inquiries about healthcare errors, fraud, and abuse to the Massachusetts SMP Program office. SMP counselors are trained to identify deceptive marketing tactics, scams, abuse, and fraud and to make appropriate referrals.

SMP Case Researchers

Assist SMP staff in researching complaints of healthcare errors, fraud and abuse and reporting complaints to the appropriate agencies for further investigation.

SMP Community Educators

Assist with the delivery of the SMP Program message and the dissemination of program brochures, personal healthcare journals and other promotional item by representing the Massachusetts Senior Medicare Patrol Program at community events, health fairs and other opportunities that provide a forum to spread the SMP message.

SMP Program Ambassadors

Identify and cultivate potential relationships that help the Massachusetts SMP Program broaden its reach and visibility across the state.

SMP Administrative Support Team Members

Provide administrative and clerical support to the Massachusetts SMP Program office. Activities include, but are not limited to data entry, outreach event preparation, assistance with mailings, assistance with outreach/marketing campaigns and participation in ongoing projects.

If you have a skill that you would like to share, please call us.

Together we can make a difference!

For more information about becoming an MA SMP Program Volunteer, please call MA SMP program at **800-892-0890** or visit www.MASMP.org.